

Spectrum Telecom Installations Ltd are a quality driven organisation with a corporate vision to provide innovative services to our Clients for the duration of all projects. The Quality Management System is accredited to ISO 9001:2015 Standard.

The Board of Directors has the ultimate responsibility for the Quality Policy and supporting management systems and has appointed Anthony Phelan as the Management Representative, with responsibility for advising and informing the Board on Quality Policy and ISO 9001:2015 compliance.

It is the policy of Spectrum Telecom Installations to provide a level of service and focus that exceeds Clients expectations and delivers complete client and customer satisfaction.

Spectrum Telecom Installations is committed to: -

Maintaining compliance with all relevant legislation and approved codes of practice applicable to the Quality Policy as a minimum, and to monitoring new developments to continually improve the Quality performance standards.

Making Quality Assurance an integral part of the management of Spectrum Telecom Installations.

Managing Quality issues through a structured approach of policy, processes, training and awareness at all levels.

Involving and consulting with employees and where appropriate their representatives, to effectively communicate on Quality matters.

Reviewing the Quality Policy on an annual basis and implementing appropriate improvements.

Bringing all changes in the Quality Policy and Integrated Management System to the attention of all employees.

Continually improving the effectiveness of the Quality Management System.

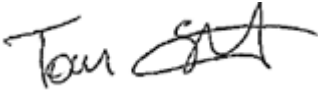
Engaging positively with the Client and customers in order to generate improvement and to ensure that measurable quality objectives are established and reviewed.

Objectives being:

- Conform to, and achieve, customer and contractual requirements
- Provide a leading-edge service to the Clients customers to help the Client achieve and beat all regulatory financial targets
- Maximize value to all stakeholders whilst minimizing associated risks
- Deliver performance driven, best value solutions
- Adhere to construction programs and budgets
- Deliver continual improvement in systems, process and people development via the effective application of the management systems and procedures

Every member of Spectrum Telecom Installations will be briefed on and will embrace these values. An atmosphere of quality improvement shapes our organisation and provides unquestioned conformance with contract requirements.

# Quality Policy Statement



Tom Staunton,  
Managing Director, Spectrum Telecom Installations.  
February 2022